

# Management System Audit by Achilles



Making the right decision is vital when purchasing products and services. Achilles' community buyers use the Supply Management Services provided by Achilles to source suppliers for any type of purchase. However, with higher risk products and services, buyers need to create shortlists of suppliers who can demonstrate fully their compliance, capability and competence.

Achilles' Management Systems Audit enables buyers to identify with complete confidence all those organisations who demonstrate compliance with an independent verification that helps them make the right decisions.



“Building Confidence has helped us to raise the level of corporate compliance and gain a broader understanding of the capabilities across Workplace Safety, Quality, Environmental, CSR & Finance within our supply chain”.

**Bovis Lend Lease**

## Audit by Achilles

Achilles' Management System Audits are industry-specific and established in conjunction with the key stakeholders in a sector. We put our protocols together, amend and update according to steering groups and industry defined criteria. We then run the program with the appropriate suppliers who have been identified in relevant categories.

An audit provides physical validation of evidence regarding a supplier's capability, competence and compliance within agreed parameters, and can include industry standards, recognised best practice or country-specific laws.

## Key Benefits for Buyers

- Ensure suppliers meet expectations and standards
- Trusted 3rd party verification of supplier capabilities
- Improvement plans agreed with suppliers for corrective actions
- Performance in audits over time can be monitored
- Achievement of continuous improvement

## Key Benefits for Suppliers

- Only one audit is required and is then available for the whole community
- Highlight the areas that are important to buyers
- Provides a learning opportunity for the supplier to identify and plan continuous improvement actions
- A transparent and structured approach to audit
- Suppliers are treated equally

## Key features of Achilles Audit

- Achilles audit is tailored to meet the needs of individual business sectors, following industry best practice
- Current auditing schemes include aspects of the following: Corporate social responsibility, Health & safety, Environment, Sustainability, Carbon emissions, Factory assessment, Quality, and discipline specific issues
- Achilles audit programmes are constructive, providing assurance to buyers and insight to both buyers and suppliers.
- The audits offer sector wide recognition, with only one audit structure being required for the relevant industry sector
- The audits validates information provided in the online pre-qualification systems, and are also integrated into the Achilles supply chain management services
- Audits are carried out on-site by Achilles, and the resulting data is then assessed and verified, including supplier review
- Scope of each audit is continually reviewed and improved with the input of particular industry stakeholder groups
- All Achilles audit personnel are fully licensed.

## Management System Audit is a natural extension of the Achilles' Supplier Management Services (SMS)



### Supplier Management Service

- Medium/high risk suppliers
- Community solution
- Standard questionnaire
- Setting standards

### Management Systems Audit

- High risk suppliers
- Community solution
- Onsite audit completed
- Supplier improvement identified

“The audit programme minimises our exposure to risk on safety/business critical goods and services. We trust these results and the rail industry uses this as a common platform for audits.”  
**South West Trains**

“The audit process was excellent and well worth the fee alone, highlighting areas where we need to improve and pull our socks up. The output tells both the client and us how good or not we are”  
**Future Amtec**

## About Achilles

Achilles helps companies to improve the effectiveness of their supplier information management. Our services onboard suppliers and validate their information throughout the life of the business relationship so that buyers are better informed and can make better procurement decisions.

Achilles has offices in 23 locations around the world and actively support over 750 of the world's largest buying organisations to manage their supplier data. With a global view of the supplier base, buyers have access to accurate and up-to-date information on their suppliers, they can streamline their supplier engagement, standardise their policies and reduce the risk of non-compliance, and confidently assess the total impact of their procurement decisions.



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