



# Case Study – Verify Standard Assessment



## Background

Robbins & Myers is the UK / European assembly stocking and distribution centre for Moyno® pumps, solids reduction grinders, ancillary equipment and spare parts.

R&M provide an extensive progressing cavity product range backed-up with customer, installation and maintenance services, to the waste water, oil & gas, pharmaceutical, chemical, general industrial and food industries.

## Verify Standard Assessment

R&M has subscribed to the UVDB for a number of years and had been successful in securing many orders in the industry as a result. They became aware of the Verify scheme through Anglian Water, who advised them that in the future, their vendors would only be selected from the Verify database. "It was apparent that being listed on this database was of prime importance to our business," says David Ray, R&M Operations Manager.

R&M believe the Questionnaire to be well written and relatively easy to complete, especially for companies with site work experience. However, as R&M had been focused on manufacturing, some of the sections of the questionnaire were difficult to complete in order to give a true reflection of how seriously they take health, safety and environmental issues.

## Verify Optional Office Visit

R&M therefore decided to take their assessor's advice and upgrade to an optional office visit, which replaced the need to complete the Questionnaire themselves and "never looked back," says David. He feels they were assigned an assessor who was very knowledgeable and more importantly practically minded to undertake the assessment. Following the manufacturing facility and site visit evaluation, R&M now have both an environmental and H&S system that they know works and is simple to use.

## About the Verify Scheme

Verify enables the utility and patron member subscribers to ensure their contractors adhere to SHEQ regulations by applying the set Verify assessment standard. The completed assessment reports are presented via Achilles.com and are directly linked to the contractor's UVDB profile.

For further information about Verify, please contact:

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Website: <http://www.achilles.com/>

## Why Verify?



David Ray, Operations Manager, Robbins & Myers UK Ltd says:

*"It gave us the benefit of centralising our quality and environmental policies and is a media to advertise our capabilities to potential high profile clients."*

*"R&M have definitely gained a very practicable environmental & health and safety system. We better understand issues that relate to site work safety and a whole raft of other tit-bits gained from the assessor, not only on Verify issues but other business issues."*

The Verify scheme offers further additional assessment options:

- Optional Office Visit – replaces the need to complete the Questionnaire
- Fast Track assessment – same as the Optional Office Visit, but ensures minimal assessment time-scales
- Additional Site Visits – ability to prove capability on different types of site
- Supplementary Documents – availability of online supporting documents
- Small Contractor Scheme – assessment of companies with less than 20 employees

*"A big thanks to the assessor for making the process commercially viable in terms of resource required to complete the process."*